環境、社會及管治報告

ABOUT THIS REPORT

This environmental, social and governance (the "ESG") report (the "Report") of Blue River Holdings Limited (the "Company") and its subsidiaries (the "Group") for the year ended 31 March 2021 (the "Reporting Period") covers environmental (Subject Area A) and social (Subject Area B) as set out in the environmental, social and governance reporting guide (the "Guide") in Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited. Corporate governance is addressed separately in the corporate governance report (the "Corporate Governance Report") set out in pages 43 to 75 of this annual report (the "Annual Report").

SCOPE OF THIS REPORT

The ESG information in this Report covers material issues (which assessment process is set out in the section headed "Materiality Assessment and Stakeholders Engagement" below) of all of our business segments discussed in the "Business Review" section of the Annual Report, with the exception of those business entities: (i) in which the Company does not have a controlling interest; and (ii) which ESG implications shall be insignificant to the Group. During the Reporting Period, the Group has disposed its businesses in relation to port operation in Jiaxing (the "Jiaxing International Feeder Port") and Jiangyin (the "Jiangyin Sunan Container Terminal"). The scope of this report for the Reporting Period mainly covers (i) the liquefied petroleum gas (the "LPG") and compressed natural gas (the "CNG") distribution and logistics business of Minsheng Gas in Wuhan City; (ii) operation at the LPG storage-tank farm and a river terminal of Minsheng Gas in Hubei Province ((i) and (ii) are collectively referred as the "Minsheng Gas Business"); and (iii) property business at Xiao Yangkou and Nantong of Jiangsu Province (the "Property Business"), as compared to the same report for the financial year ended 31 March 2020.

關於本報告

Blue River Holdings Limited藍河控股有限公司(「本公司」)及其附屬公司(「本集團」)截至2021年3月31日止年度(「報告期」)之本環境、社會及管治(「環境、社會及管治」)報告(「報告」)涵蓋香港聯合交易所有限公司證券上市規則附錄27《環境、社會及管治報告指引》(「指引」)所載的「環境(主要範疇A)」和「社會(主要範疇B)」。企業管治在本年報(「年報」)第43至75頁所載的企業管治報告(「企業管治報告」)內獨立闡述。

本報告的範圍

除了(i)本公司沒有持有其控股權益的業務實 體;及(ii)有關業務實體對本集團的環境、社會及 管治之影響並不重大之外,本報告中的環境、 社會及管治資料涵蓋了年報中「業務審視」章節 中討論的所有業務分部的重要事項(其評估過 程在以下標題為「重要性評估和持份者參與」的 章節中列明)。於報告期間,本集團已出售其於 嘉興(「嘉興內河國際碼頭」)及江陰(「江陰蘇南 集裝箱碼頭」)與港口營運相關的業務。與截至 2020年3月31日止財政年度的同一報告相比, 本報告於報告期間的範圍主要涵蓋(i)民生石油 於武漢市的液化石油氣(「液化石油氣」)及壓縮 天然氣(「壓縮天然氣」)分銷及物流業務; (ii)民 生石油於湖北省的液化石油氣儲庫基地及一 座內河碼頭的營運((i)及(ii)統稱為「民生石油業 務」);及(iii)於江蘇省小洋口及南通的物業業務 (「物業業務」)。

環境、社會及管治報告

THE COMPANY'S APPROACH TO ESG RISKS, IMPACTS AND OPPORTUNITIES

We consider ourselves are duty-bound to assess and manage all foreseeable risk factors as effectively as possible, as we believe that an effective management of ESG risks, impacts and opportunities can deliver more sustainable and better financial performance in the long term.

We recognise the need to consider ESG risks in our investment and the operation process of our subsidiaries and their impact on financial performance and the communities in which both we and our subsidiaries operate.

Our vision and strategy on ESG is set out broadly in our ESG Policy. The guiding principles in respect of each ESG area (as set out in the "Business Review" section of the Annual Report) have been developed to provide guidance on our ESG management approach and strategy. Through dialogue with the management of the business units and other stakeholders, we develop strategic approaches to address ESG challenges and integrate them into business practices. We also monitor ESG performance through risk-assessment reviews and enhance awareness through training. Relevant findings and recommendations are reported to the board of directors of the Company (the "Board") on an on-going basis.

We require all business units to implement the requisite level of risk management control to ensure compliance with our ESG Policy, taking into account their business needs and local circumstances. Appropriate operational procedures and controls are in place and all employees are provided with relevant information, training and supervision to reduce and manage the risks concerned. Strong emphasis is placed on preventing accidents and incidents, but should they happen we have appropriate emergency plans which are rehearsed routinely.

Business units are required to perform control self-assessments annually to assess the effectiveness of their internal control systems. The control self-assessment is performed in the form of a questionnaire which includes ESG matters. The approach on reviewing the effectiveness of these risk management and internal control systems is discussed under the section headed "Review of Risk Management and Internal Control Systems" of the Corporate Governance Report in the Annual Report.

本公司應對環境、社會及管治的風 險、影響和機遇的方法

我們認為本公司有責任並盡可能有效地去評估和管理所有可預見的風險因素,因我們相信有效管理環境、社會及管治的風險、影響和機遇,長遠來看能維持更具可持續性且更好的財務表現。

我們意識到有必要考慮我們在投資上以及附屬公司在經營過程中的環境、社會及管治風險, 以及它們在財務表現及我們和附屬公司經營所 在的社區上的影響。

我們對於環境、社會及管治的願景和策略在我們的環境、社會及管治政策中已列明。每個境、社會及管治範疇(在年報的「業務審視」章爾的指引原則已制定並為我們的指引原則已制定並為我們的指引原則已制定並為我們的方法會及管理層位之管理層和其供指者的過與業務經營單位之管理層和其他持份及管過時,我們制定策略大業務經營中。我們亦通過方式監管環境、社會及過過時制,並持續地把相關的發現和建議向本公司董事局(「董事局」)匯報。

我們要求所有的業務經營單位,並考慮其經營需要和當地情況,執行必要程度的風險管理控制以確保符合我們的環境、社會及管治政策。適當的操作規章及控制措施都已制定且已為所有員工提供了相關資訊、培訓和指導以便減少和管理相關風險。強調的重點在於阻止意外和事故的發生,即使發生意外事故,我們備有適當的應急預案,並經過常規演練。

我們要求業務經營單位執行年度的內部監控自 我評估以分析它們的內部監控系統之有效性。 內部監控自我評估是以問卷的方式進行,其中 包括了有關環境、社會及管治事項。有關風險 管理及內部監控系統有效性的審視方式,已在 年報的企業管治報告中標題為「風險管理及內 部監控系統的檢討」章節中討論。

環境、社會及管治報告

ESG GOVERNANCE STRUCTURE

環境、社會及管治方面的管治架構

Board of Directors

董事局

- ▶ Has overall responsibility for the Company's ESG strategy and reporting 對本公司的環境、社會及管治策略及匯報承擔全部責任
- Delegates the day-to-day responsibility for ESG-related matters to senior management and ESG reporting committee of the Company (the "ESG Reporting Committee")
 - 將環境、社會及管治相關事宜的日常職責委託給本公司高級管理層及環境、社會及管治報告委員會(「環境、社會及管治報告委員會」)
- ► Approves ESG Policy and ESG Report 審批環境、社會及管治政策及環境、社會及管治報告

Audit Committee 審核委員會

■ Reviews the effectiveness of risk management and internal control systems related to ESG matters 檢討與環境、社會及管治事項相關的風險管理和內部監控系統的有效性

Corporate Governance and Compliance Committee 企業管治及法規委員會

- ▶ Reviews ESG policies and practices developed by senior management and ESG Reporting Committee and makes recommendations to the Board 檢討由高級管理層及環境、社會及管治報告委員會所制定的環境、社會及管治政策及常規,並向董事局提出建議
- ▶ Reviews and monitors the Company's compliance with legal and regulatory requirements related to ESG matters and meets with the management to assess related compliance policies, programs and procedures 檢討及監察本公司在遵守環境、社會及管治事項相關的法律及監管規定方
 - 懷的及監察本公司任遵守環境、社會及官治事項相關的法律及監官規定。 面的情況,並與管理層舉行會議,以評估相關的合規或策、方案及程序
- Investigates or causes to be investigated any significant instances of non-compliance or potential compliance violations that are reported to the corporate governance and compliance committee of the Company 细本式安排细本任何向本公司企業签论及注组系昌金與超的重大语组或聚
 - 調查或安排調查任何向本公司企業管治及法規委員會舉報的重大違規或潛在違規事件
- Reviews ESG Report developed and prepared by senior management and ESG Reporting Committee
 - 審閱由高級管理層及環境、社會及管治報告委員會所編製之環境、社會及 管治報告

Senior Management and ESG Reporting Committee

高級管理層及環境、社會及管治報告委員會

- ▶ Develops the Company's ESG policies and practices 制定本公司的環境、社會及管治政策及常規
- Designs, implements and monitors the risk management and internal control systems related to ESG matters 設計、實施和監察與環境、社會及管治事項相關的風險管理和內部監控系統
- ▶ Ensures compliance with legal and regulatory requirements related to ESG matters 確保遵守與環境、社會及管治方面相關的法律及監管規定
- Prepares ESG Report with the assistance of external consultant 在外部顧問的協助下編製環境、社會及管治報告

ESG Working Group

環境、社會及管治工作組

- Assists senior management and ESG Reporting Committee in developing ESG policies and practices and preparing ESG Report
 - 協助高級管理層及環境、社會及管治報告委員會制定環境、社會及管治政策及常規和編製環境、社會及管治報告
- Assists senior management in coordinating and implementing ESG policies and practices 協助高級管理層統籌及實施環境、社會及管治政策及常規

Departments and Business Units

部門及業務經營單位

- ► Complies with ESG policies and practices developed by senior management and ESG Reporting Committee 遵循由高級管理層及環境、社會及管治報告委員會制定的環境、社會及管治政策及常規
- ▶ Implements good operation practices and ensures ESG compliance in daily operations 實施良好營運操守並在日常操作中確保環境、社會及管治的合規性

環境、社會及管治報告

MATERIALITY ASSESSMENT AND STAKEHOLDERS ENGAGEMENT

Crucial

INT AND 重要性評估和持份者參與 EMENT

In deciding what ESG data or information is included in this report, we have taken into account the materiality of the relevant data or information, that is, its importance and relevance to the Company's business and operations.

當決定何種環境、社會及管治數據或資料可納 入本報告時,我們考慮相關數據或資料的重要 性,即它對本公司業務及經營是否重要和相關。

The Materiality Matrix below shows the result of our materiality assessment process:

以下的重要性矩陣顯示了我們重要性評估過程 的結果:

重要 Quality assurance process and recall procedures 品質保證流程和召回程序 Direct and indirect energy consumption 直接及間接的能源消耗 assessment (Impact on stakeholders) 外部評估(對持份者的影響) Total non-hazardous waste produced 無害廢棄物產量 ▶ Water consumption 耗水量 ▶ Water sourcing 水源 Packaging material used External 使用之包裝材料 ► Suppliers by geographical region 按地區劃分供應商 Intellectual property rights 知識產權 Commitment to community 回饋社區

- Emissions 排放物 Total hazardous waste produced Measures to mitigate emissions 減少排放物措施 Wastes management 廢棄物管理 Significant impact on the environmental and natural resources 對環境和自然資源的重大影響 Work-related fatalities and injury 與工作有關的死亡和傷害 Occupational health and safety measures 職業健康及安全措施 Employees training 員工培訓 Labour standards 勞工準則 Products sold or shipped subject to recall for safety and 出於安全和健康原因召回出售或出貨的產品 Complaints over products and service 產品和服務投訴 Consumer data protection and privacy policies 消費者的資料保護和隱私政策 Anti-corruption 反貪污
- ► Energy use efficiency 能源使用效益
- ➤ Workforce by gender, employment type, age group and geographical region 按性別、就業類型、年齡組別和地理區域劃分的勞動力
- ► Employee turnover 員工流失

➤ Suppliers engagement practices 供應商聘用常規

Not relevant 不相關 Internal assessment (Impact on business) 內部評估(對業務的影響)

Crucial 重要

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告

The matrix is based on internal and external materiality assessment conducted during the Reporting Period by engaging our key stakeholders through survey and the assessment results provide an important reference for our ESG management and information disclosure. Internal materiality assessment involved senior managers and other key employees of the Company. External assessment involved outside stakeholders such as relevant government and regulatory units, customers, suppliers and the communities where our businesses are operating. These stakeholders are identified through consulting various departments of our business units such as sales and marketing, procurement, legal and finance.

該矩陣以在報告期間通過與主要持份者的問 卷調查進行的內部和外部重要性評估為依據 評估結果為我們的環境、社會及管治管理和 息披露提供重要參考。內部重要性評估由 司的高級經理和其他主要員工進行,外及 到涉及外部持份者進行,如相關政府及監 部門、客戶、供應商和我們經營業務所在的 區。該等持份者乃透過諮詢我們的經營業 位之多個部門(例如銷售市場部、採購部、法律 部及財務部)後識別。

Key stakeholders of the Company are engaged through ongoing and comprehensive communication channels to understand their concerns and expectations.

本公司透過持續和全面的溝通渠道與主要持份 者溝通,以理解其關注和期望。

環境、社會及管治報告

Below is the table listing our key stakeholders, their key concerns and our channels to engage with them on an ongoing basis:

下表載列我們的主要持份者、其關注重點,以及我們與其持續地溝通的途徑:

Key stakeholders 主要持份者	Key concerns 關注重點	Engagement channels 溝通途徑
Shareholders and investors 股東和投資者	 Financial performance and position 財務表現及狀況 Corporate governance 企業管治 Sustainable development 可持續發展 	 ▶ Annual and interim reports 年報和中期報告 ▶ Announcements and circulars 公告及通函 ▶ General meetings 股東大會 ▶ Meetings and interviews 會議和訪問 ▶ Information disclosed in the Company's website 於本公司網站內披露之信息
Lenders 貸款人	▶ Financial performance and position 財務表現及狀況▶ Corporate governance 企業管治	 ▶ Business visits 商務拜訪 ▶ Information disclosed in the Company's website 於本公司網站內披露之信息 ▶ Liaison through email and telephone 通過電子郵件及電話聯絡
Regulatory bodies 規管機構	 ➤ Compliance 合規 ➤ Corporate governance 企業管治 ➤ Laws, regulations and practices 法律、法規和常規 	 Compliance reporting 白規匯報 Consultation 諮詢 Meetings 童議 Seminars and workshops 研討會及工作坊
Customers 顧客	 ➤ Quality of products and services 產品和服務質素 ➤ Corporate reputation 企業信譽 ➤ Data privacy 資料私隱 ➤ Business integrity and conduct 業務誠信和行為 	 ▶ Daily operations 日常營運 ▶ Business visits 商務拜訪 ▶ Meetings 會議 ▶ Customer satisfaction survey 客戶滿意度調查 ▶ Complaint handling mechanism 投訴處理機制 ▶ Brochures and leaflets 小冊子及單張

環境、社會及管治報告

Key stakeholders 主要持份者	Key concerns 關注重點	Engagement channels 溝通途徑
Suppliers 供應商	 ▶ Corporate reputation 企業信譽 ▶ Fair and ethical business practice 公平與道德營商手法 ▶ Long-term relationship 長期合作關係 	 ▶ Procurement and tendering process 採購與投標流程 ▶ Business visits 商務拜訪 ▶ Seminars and workshops 研討會與工作坊
Employees 僱員	 ▶ Health and safety 健康與安全 ▶ Remuneration and benefits 薪酬和福利 ▶ Training and development 培訓與發展 ▶ Equal opportunities 平等機會 ▶ Corporate culture 企業文化 	 ▶ Training workshops and seminars 培訓工作坊與研討會 ▶ Regular performance reviews 定期表現評估 ▶ Meetings and discussions 會議和討論 ▶ Company activities 公司活動 ▶ Company notices 公司通告 ▶ Enquiry and complaint handling mechanism 信訪及投訴處理機制
Community 社區	 ➤ Social contribution 社會貢獻 ➤ Environmental responsibilities 環境責任 ➤ Community participation 社區參與 	 ▶ Charitable donation 慈善捐贈 ▶ Community investment 社區投資 ▶ Volunteer activities 志願活動

環境、社會及管治報告

ENVIRONMENTAL PROTECTION

We strive to comply with all relevant environmental laws and regulations that are applicable to our various business operations. Our legal team has been working closely with our business units to assess the impact of those promulgated environmental protection laws and regulations such as:

- the "Environmental Protection Law of the People's Republic of China (the "PRC")";
- the "Prevention and Control of Atmospheric Pollution of the PRC";
- the "Prevention and Control of Water Pollution of the PRC":
- the "Prevention and Control of Environmental Pollution by Solid Waste of the PRC"; and
- the "National Environmental Emergency Response Plan", etc.

Policies to minimise the environmental impacts from operations have been established and updated promptly in accordance with the aforesaid laws and regulations. Moreover, a reporting system has been developed and all our business operating units are required to report promptly of any significant non-compliance issues including those relating to environment.

During the Reporting Period, there was no material non-compliance with applicable laws and regulations relating to environment that could have a significant impact on the Group.

環境保護

我們努力遵守所有適用於我們各項業務經營上有關環境的法律及法規。我們的法律團隊與我們的業務單位緊密合作,評估下列已頒佈的環保法律及法規的影響,例如:

- 《中華人民共和國環境保護法》;
- 《中華人民共和國大氣污染防治法》;
- 《中華人民共和國水污染防治法》;
- 《中華人民共和國固體廢物防治法》;及
- 《國家突發環境事件應急預案》等。

我們已經制定了減少經營造成環境影響的政策 並根據上述法律及法規進行及時更新。此外, 我們建立了一項匯報系統,所有業務經營單位 都要及時匯報任何重大違規事項,包括與環境 有關的違規事項。

在報告期間,沒有發生有關環境的法律及法規 且可能對集團產生重大影響的重大不合規事 項。

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AIR EMISSIONS

After the disposals of our Jiaxing International Feeder Port and Jiangyin Sunan Container Terminal in July 2020, the emission sources mainly come from the operation of the Minsheng Gas Business as well as the Property Business. For example, sulphur oxide (SOx) and nitrogen oxide (NOx) are generated from fuel consumption of the LPG filling trucks, lawn mowers, electricity generators through diesel run and office vehicles. The combustion of fuels from the above mobile sources also causes greenhouse gas (the "GHG") emission. There are dust, exhausted gases and other airborne particles generated from the operations at fuel storage-tank farm, the LPG fueling stations and the office canteens. A few fugitive emissions are discharged between storage tanks and pipelines during the LPG and CNG transmission.

Various preventive and corrective measures are in place to tackle the air emission issues arising from our operations. Environmental impact assessments have been carried out for new construction projects (including project development of liquefied natural gas (the "LNG")) to ensure simultaneous design, construction and use of pollution control facilities with the main works (i.e. the "Three Simultaneity"). Controlling vehicles' speed at fuel storage-tank farm and LPG/CNG fueling stations as well as performing regular cleaning and maintenance of paved access roads have been performed to minimise the impact of SOx, NOx and fugitive emissions. LPG and CNG leakage detectors have been used frequently to monitor and ensure that no incidents of vast leakage occur during the LPG transmission and LPG/CNG filling services. Furthermore, in order to minimise greenhouse gas emission, diesels that comply with national standards have been used on all vehicles and regular maintenance of vehicles has been performed. Clean energy fuels such as LPG has been selected at office canteen to ensure a good ventilation.

氣體排放

於2020年7月出售嘉興內河國際碼頭及江陰蘇南集裝箱碼頭後,排放物源頭主要來自民生生 油業務及物業業務的營運,例如使用液化 油氣的貨車、割草機、柴油發電機及辦氣公用 消耗燃料所產生的硫氧化物(SOx)和氮氧化 (NOx)。上述移動源的燃料燃燒同時會產生和 無體排放。於營運燃料儲庫基地、液化氣氣 加氣站及辦公室食堂時會產生粉塵、廢氣 加氣點浮顆粒。液化石油氣及壓縮天然 罐與輸氣管道之間的輸送過程中會產生少量無 組織排放。

我們已採取了各種防治及糾正的措施來應對因 營運而造成的氣體排放問題。在建設新項目(包 括開發液化天然氣(「液化天然氣」)項目)時, 會進行環境影響評估,以確保防治污染的設施 與主體工程能同時設計、同時施工及同時投產 使用(即「三同時制度」)。我們亦採取了控制於 燃料儲庫基地及液化石油氣/壓縮天然氣加氣 站的運輸車輛車速,以及定期清掃及維修港區 路面等措施來減少硫氧化物、氮氧化物及無組 織排放造成的影響。我們經常使用液化石油氣 及壓縮天然氣洩漏測試裝置,以監察及確保在 液化石油氣輸送及液化石油氣/壓縮天然氣加 氣服務的過程中不會發生大量洩漏的事故。此 外,為了減少溫室氣體排放,所有車輛已使用 符合國家標準的柴油,並進行定期車輛維護。 辦公室食堂選用液化石油氣等清潔能源燃料, 以確保良好的通風環境。

環境、社會及管治報告

SEWAGE

Domestic sewage is generated from staff working on the barge, fueling stations and property management, which is precipitated by septic tank. It is partially used by local villagers for vegetable farming or discharged into the municipal sewage network. In addition to domestic sewage, industrial sewage (such as wastewater from stockyard and machinery cleaning) is also generated in our ports and logistics operations at fuel storagetank farm and river terminal. The LPG carrying vessels that berth at the river terminal produce oil sewage.

Sewage treatment facilities such as sediment tank, oil-water separation system and cargo ship sewage reception facility have been set up. A new transit collection device has been installed on the deck of the river terminal to collect domestic sewage and oil sewage from berthed vessels since November 2020.

Sewage is treated to remove contaminants before being reused or duly discharged in compliance with the "Prevention and Control of Water Pollution of the PRC". Ground flushing water is duly discharged into the nearby river after oil-water separation treatment. Spray water after cleaning and cooling of storage tanks is recollected through pipe network to water pool for the purposes of recycling or for fire emergency. At our river terminal, local sanitary company has been engaged to collect sewage produced by those LPG carrying vessels that berth there.

污水

於駁船及加氣站工作以及負責物業管理工作的員工會產生生活污水,而污水會排入化單池經沉澱處理。部分生活污水已被當地村民用作耕種用途,或是接駁至市政的污水管網進行排放。除生活污水外,我們於燃料儲庫基地及內河碼頭經營港口及物流業務亦產生工業污水(如清洗堆場及機械的廢水)。液化石油氣船於停泊在內河碼頭時會產生油污水。

我們已設立沉澱池、油水分離系統及貨船污水接收裝置等污水處理設施。自2020年11月起,我們已於內河碼頭的甲板上安裝全新的運送收集裝置,用作收集船舶於停泊期間所排放的生活污水及油污水。

污水經去除雜質等處理程序後會循環再使用 或根據《中華人民共和國水污染防治法》合法地 排放。地面沖洗水經油水分離處理後合法地排 放至附近河流。我們會再度收集用於儲罐清潔 及降溫的噴淋水,其將經管道網絡輸送至蓄水 池,以循環再用或作為消防應急之用。我們已 委聘一間本地環衛公司,於我們的內河碼頭收 集停泊於該處的液化石油氣船所產生的污水。

環境、社會及管治報告

WASTE MANAGEMENT

The availability of suitable land for landfill is decreasing while concerns about environmental and health impacts of landfill sites and waste treatment (both hazardous and non-hazardous ones) are increasing. We endeavour to reduce the amount of waste being transported to landfill or processed otherwise by source reduction and to encourage reusing and recycling as much as possible.

Hazardous waste such as used engine oil, discarded fluorine lamps, used printer cartridge and vehicle batteries are required to be first stored at designated storage area and then collected by licenced contractors or delivered to designated recycle stations.

In connection with the update on "Prevention and Control of Environmental Pollution by Solid Waste of the PRC" with effect from September 2020, our domestic waste management system was being adopted in classification, collection, delivery and treatment. Non-hazardous waste such as employee's domestic and office waste is classified into recyclables or non-recyclables waste. Non-recyclables waste is collected by local eligible sanitary companies periodically following the revised laws and regulations. To promote waste recycling by tenants, rubbish bins for recyclables and non-recyclables are set up in different areas in our Pioneer Technology Building located in Hangzhou.

廢棄物管理

適用於垃圾堆填的土地之供應正在減少,而有關垃圾堆填區及廢物處理(包括有害廢棄物和無害廢棄物)對環境和健康影響的關注正在增加。我們盡可能地透過源頭減廢及鼓勵循環再使用和回收再利用廢棄物以減少將要堆填或以其他方式處理之廢棄物的數量。

例如使用過之機器潤滑油、已棄置之氟燈、使 用過之打印機碳粉盒及汽車電池等有害廢棄物 必須首先存放在指定的儲存區域,然後由持牌 承包商回收處置或送往指定回收站。

根據自2020年9月起生效的《中華人民共和國固體廢物污染環境防治法》修訂版,我們採用生活垃圾管理系統,進行垃圾分類、收集、運處置。無害廢棄物如員工生活和辦公室。按宣門也收廢棄物和不可回收廢棄物。按訂的法律及法規,不可回收的廢棄物類定期由當地合資格的環衛公司回收處置。為蘇剛和戶回收利用廢物,我們位於杭州的先鋒科大會在不同區域設置可回收物和不可回收物的垃圾桶。

環境、社會及管治報告

USE OF RESOURCES

Energy consumption has a direct effect on our environment, operational costs and exposure to fluctuations in energy supply and prices. It is because most of the energy consumption come from fossil fuel. The extraction, transportation and processing of fossil fuels may cause land degradation, water and atmospheric pollution and the usage of these fossil fuel will generate GHG which is the major cause of climate change. On the other hand, water is becoming a precious resource especially under increasing pressure from factors such as drought, population increase and rising demand for industrial uses. Moreover, withdrawals of water from underground and from rivers by some of our operation sites may also affect the environment and quality of life in that area. To reduce its environmental impact, we have adopted policies on the effective use of resources in accordance with the relevant requirements of the "Energy Conservation of the PRC", the "Water Law of the PRC" and the "Mineral Resources Law of the PRC".

Various measures have been implemented to encourage energy-saving. The results of implementation of energy-saving plans are linked with the management's annual performance appraisal. At our river terminal and fueling stations, regular maintenance of motor vehicle and truck has been conducted as well as LED lights have been used to enhance energy efficiency.

In office, efficient use of electrical appliances has been promoted and communicated to staff such as turning off of lighting during breaks and shutting down all appliances after office hours. Some of our offices are installed with temperature guide for switching on air-conditioners only when temperature has reached a pre-set level.

資源使用

為了鼓勵節約能源,我們採取了各項措施。節能計劃實施結果與管理層的年度經營表現評估相關聯。在內河碼頭及加氣站,我們已定期維護汽車及貨車,亦使用LED燈,從而提高能源效益。

在辦公場所,我們宣揚並向員工宣傳提高電器的使用效率,諸如休息期間關燈及下班後關閉所有電器等。我們的一些辦公場所已經安裝了溫控指引,當溫度達到預先設定的水平時空調才會啟動。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告

The Company participated in "Earth Hour 2021", the world's largest collective environmental action again during the Reporting Period. All the nonessential lights and appliances in the office of our headquarter in Hong Kong were turned off at 8:30 p.m. on 27 March 2021 (Saturday) and encouraged all our staff together with their families and friends to join this campaign, in order to promote the concept of reduction of energy consumption and environment-caring.

在報告期間,本公司再次參與全球最大型的集體環保行動「地球一小時2021」。於2021年3月27日(星期六)晚上8時30分,我們位於香港的總部關掉辦公室內所有不必要的燈及電器,及鼓勵全體員工與親友一起支持是次活動,以推動減少能源消耗及愛護環境的理念。

For water usage, measures such as efficient use of water have been promoted and communicated to staff. Water efficient fixtures and fittings such as showerheads, taps and hoses have been used in some operation sites. In our LPG storage-tank farm, pools have been maintained to collect used water which is recycled for tank cooling during summer heat and for fire emergency purpose. By the nature of our businesses, sourcing water was considered as non-key issue to the Group.

在用水方面,提升用水效率的措施已實施並已 向員工宣傳。諸如噴淋頭、水龍頭和水管等節 水設備和裝置已在部分經營場所使用。在液化 石油氣儲庫基地,我們設置了蓄水池來收集使 用過的水以便在夏季高溫時為儲罐噴淋降溫, 同時作為消防應急之用。鑒於我們的業務性 質,本集團並不將用水來源視為重大事項。

The Company is committed to managing all business operations with sensitivity to environmental protection. We will review our environmental protection practices from time to time and will continue to apply eco-friendly measures and practices in our operation.

本公司致力於管理所有業務經營單位時保持對環境保護的敏鋭觸覺。我們將不時審視我們的環境保護工作,且繼續在我們的經營中實施綠色生態環境的措施和常規。

環境、社會及管治報告

KEY PERFORMANCE INDICATORS ("KPIs") — ENVIRONMENTAL Notes 1 & 6

關鍵績效指標(「關鍵績效指標」)一環境^{附註1及6}

ENVIRONMENTAL KPIs 環境關鍵績效指標	UNIT 單位	PORTS & LOGISTICS 港口與物流		PROPERTY 物業	
		2021	2020	2021	2020
		issions 放物	1		
Nitrogen oxides (NOx) 氮氧化物	Tonnes 噸	2.04	12.40	0.44	0.52
Sulphur oxides (SOx) 硫氧化物	Tonnes 噸	0.01	0.06	0.001	0.001
Particulate matter (PM) ^{Note 2} 顆粒物 ^{附註2}	Tonnes 噸	0.04	0.70	0.04	0.05
Greenhouse gas (GHG)—Scope 1 ^{Note 3} 溫室氣體一範圍1 ^{附註3}	Tonnes 噸	394.04	2,483.28	212.78	236.30
Greenhouse gas (GHG)—Scope 2 ^{Note 3} 溫室氣體一範圍2 ^{附註3}	Tonnes 噸	744.70	2,037.56	2,194.41	2,440.33
Greenhouse gas (GHG) emission —intensity (Scopes 1 and 2)	Tonnes/10,000 Tonne Throughput 噸/10,000噸吞吐量	13.06	6.81	Not Applicable 不適用	Not Applicable 不適用
溫室氣體排放 一 密度 (範圍1及2)	Tonnes/Square Meter Gross Floor Area 噸/平方米建築面積	Not Applicable 不適用	Not Applicable 不適用	0.05	0.05
		astes 棄物			
Hazardous waste ^{Note 4} 有害廢棄物 ^{附註4}	Tonnes 噸	1.24	4.02	0	0
Non-hazardous waste ^{Note 5} 無害廢棄物 ^{附註5}	Tonnes 噸	41.38	109.44	42.27	49.98
Total waste — intensity	Tonnes/10,000 Tonne Throughput 噸/10,000噸吞吐量	0.49	0.17	Not Applicable 不適用	Not Applicable 不適用
廢棄物總量 一 密度	Tonnes/Square Meter Gross Floor Area 噸/平方米建築面積	Not Applicable 不適用	Not Applicable 不適用	0.001	0.001
		onsumption 源消耗			
Gasoline 汽油	KWH 千瓦時	196,653	320,841	428,822	493,181
Diesel 柴油	KWH 千瓦時	1,208,931	8,519,995	48,154	53,465
LPG 液化石油氣	KWH 千瓦時	121,856	149,192	321,504	311,975
Electricity 電力	KWH 千瓦時	1,211,760	3,705,710	3,722,300	3,763,300

環境、社會及管治報告

ENVIRONMENTAL KPIs 環境關鍵績效指標	UNIT 單位	PORTS & LOGISTICS 港口與物流		PROPERTY 物業		
		2021	2020	2021	2020	
Energy consumption 能源消耗						
Total energy consumption — intensity 能源消耗總量 — 密度	KWH/10,000 Tonnes Throughput 千瓦時/10,000噸 吞吐量	31,425	19,124	Not Applicable 不適用	Not Applicable 不適用	
	KWH/Meter Square Gross Floor Area 千瓦時/平方米 建築面積	Not Applicable 不適用	Not Applicable 不適用	92	84	
Water consumption 用水						
Municipal water supplies 市政供水	Cubic Meter 立方米	8,324	17,676	118,228	93,580	
Water drawn from river 從河道取水	Cubic Meter 立方米	0	58,743	0	0	
Ground water 地下水	Cubic Meter 立方米	0	0	84,043	77,704	
Total water consumption — intensity 水消耗總量 — 密度	Cubic Meter/10,000 Tonne Throughput 立方米/10,000噸 吞吐量	95	115	Not Applicable 不適用	Not Applicable 不適用	
	Cubic Meter/Square Meter Gross Floor Area 立方米/平方米 建築面積	Not Applicable 不適用	Not Applicable 不適用	4.11	3.13	

Notes:

 Environmental KPIs in this data table reflect the data for the reporting periods from 1 April 2020 to 31 March 2021 and from 1 April 2019 to 31 March 2020 respectively.

Environmental KPIs in this data table exclude data of Jiaxing International Feeder Port for period after July 2020 upon which the Company completed the disposal of 90% interest in Jiaxing International Container Feeder Port Limited.

- Particulate matter reported here refers to the dust arising from fuel consumption by vehicles, trucks, vessels and cargo handling equipment.
- The source of our direct GHG emission (Scope 1) is from use of gasoline, diesel and LPG, while that of indirect GHG emission (Scope 2) is from consumption of purchased electricity and heat.
- Hazardous wastes are mainly the used engine and lubrication oils for machinery maintenance.
- Non-hazardous wastes are mainly the employees' domestic and office wastes.
- The Company's business has almost no environmental impact regarding packaging material for finished products and therefore no relevant KPI is disclosed in the table.

附註:

1. 本數據表內的環境關鍵績效指標分別反映了2020 年4月1日至2021年3月31日,以及2019年4月1日 至2020年3月31日報告期間的數據。

本數據表內的環境關鍵績效指標不包括本公司於 2020年7月完成出售於嘉興內河國際集裝箱碼頭有 限公司的90%權益後期間嘉興國際內河碼頭的數 據。

- 2. 於此呈報的顆粒物指由車輛、貨車、船舶和貨物裝 卸設備消耗燃料所產生的煙塵。
- 我們的直接溫室氣體排放(範圍1)源自使用汽油、 柴油及液化石油氣,而間接溫室氣體排放(範圍2) 源自消耗所購買的電力和熱能。
- 4. 有害廢棄物主要為使用過之機器及用於機械維護 的潤滑油。
- 5. 無害廢棄物主要為員工生活和辦公室廢棄物。
- 本公司業務幾乎沒有因成品包裝材料而產生的環境影響,因此表中並無披露相關的關鍵績效指標。

環境、社會及管治報告

SOCIAL

Credibility and reputation are invaluable assets for the Company which operates in diverse economic, social and cultural contexts. Therefore, we have developed common principles, values and responsibilities that guide our relations with the market, the communities in which we operate, the people who work with us and all those who have a legitimate interest in our activities.

In social context, the Company will maintain the following core values:

Genuine

We are sincere, trustworthy and reliable.

Operating with integrity, being ethical and respecting others is at the heart of the Company's culture.

Involved

We are inclusive, open and actively engaged with our customers, partners, employees and the communities we serve. *People are our greatest asset.*

Exceptional

We are committed to creating exceptional experiences that delight our employees and customers.

At the Company, good enough is not good enough.

These core values reflect the importance that the Company attaches to the integrity, respect, responsibility, competence and safety in carrying out our business.

社會

可信度和商譽是本公司在多元經濟、社會、文化營運下的無價資產,因此我們制定了用以指導我們與市場、營運所在社區、同事以及那些於我們業務活動中擁有合法權益的所有持份者的關係的共同準則、價值和責任。

在社會領域下,本公司將堅持以下核心價值:

真誠

我們真誠、可靠及值得信賴。 誠信經營、崇尚道德和尊重他人是本公司文化 的中心。

包容

我們以包容、開放和積極的態度來接待我們的 客戶、合作夥伴、僱員和服務的社區團體。 人是我們最大的資產。

傑出

我們承諾創造一個使自己的僱員和客戶感到欣 慰的出色經歷。

在本公司,只有更好,沒有最好。

這些核心價值反映了本公司以重視誠實、尊 重、責任、能力和安全的態度來經營業務。

環境、社會及管治報告

EMPLOYMENT

We believe that focusing on talent management and emphasizing staff engagement will in turn drive the growth of our business. Meanwhile, we have established policies to regulate compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination and other benefits and welfare in accordance with laws and regulations such as:

- the "Labour Law of the PRC";
- the "Labour Contract Law of the PRC";
- the "Social Insurance Law of the PRC";
- the "Provision of Minimum Wages";
- the "Law of the PRC on the Protection of Disabled Persons"; and
- the "Law of the PRC on the Protection of Rights and Interests of Women", etc.

In practice, a transparent career path with performance-based remuneration and appraisal system has been adopted to ensure fair pay to our employees and to attract and retain talents. Our Group offers competitive salary, which is assessed to reflect the market from time to time. Other than salary, regular staff welfare and benefits such as social insurance, statutory holidays, maternity and breastfeeding leaves, high temperature subsidies, meal allowance, communication allowance etc., have also been provided. The salaries and fringe benefits of employees are strictly confidential and protected.

During the Reporting Period, there was no material non-compliance with applicable laws and regulations relating to employment that could have a significant impact on the Group.

僱傭

我們堅信重視傑出的管理層和強調員工參與會帶來業務的增長。同時,我們根據以下法律及法規,制定了相關政策來規定薪酬及解僱、招聘及晉升、工作時間、休假時間、平等機會、多元化、反歧視及其他的待遇和福利,例如:

- 《中華人民共和國勞動法》;
- 《中華人民共和國勞動合同法》;
- 《中華人民共和國社會保險法》;
- 《最低工資規定》;
- 《中華人民共和國殘疾人保障法》;及
- 《中華人民共和國婦女權益保障法》等。

在實踐中,我們採用透明的晉升階梯及以工作表現為基礎的薪酬和考核體系,以確保員團, 到公平報酬並吸引和留住優秀人才。本集團提供具競爭力的工資,並不時評估工資以反映市場水平。除了工資,我們還提供常規的員工福利和待遇如社會保險、法定假日、產假、哺乳假、高溫補貼、膳食津貼、通訊津貼等。員工的工資及福利組合將保密處理,並受到嚴格保障。

在報告期間,沒有發生對集團產生重大影響的 重大僱傭違規事項。

環境、社會及管治報告

HEALTH AND SAFETY

We recognise the importance of occupational health and safety, and endeavour to provide a safe working environment to our staff by encouraging safety practices and enhancing their awareness through regular training and safety drills.

Occupational health and safety policies have been established in accordance with relevant laws and regulations such as:

- the "Law of the PRC on Work Safety";
- the "Law of the PRC on Prevention and Control of Occupational Diseases";
- the "Fire Prevention Law of the PRC"; and
- the "Technical specification of dust and poison control for city gas industry" etc.

Various measures have been employed to ensure health and safety of our employees. Our ports and logistics operations have set up their safety committee or supervision department to conduct comprehensive supervision and management of work safety within their scope of operation with a view to complying with the national laws and regulations and mandatory standards. Regular training and drills on safety and fire have been organised, in particular the training and drills in LPG, CNG and LNG distribution and logistics business. At fuel storagetank farm and fueling stations, safety inspections are carried out on a regular basis to prevent major disasters and safety accidents. Moreover, all employees are required to be licenced for engaging in specialty works (such as workers in our LPG/ CNG fueling stations). Annual health examination and sport activities have also been arranged to promote good health and well-being.

健康與安全

我們認識到職業健康與安全的重要性,並致力 於為員工提供一個安全的工作環境,鼓勵安全 操作並通過定期培訓和安全演練來增強員工的 安全意識。

我們根據以下相關法律及法規制定了有關職業 健康與安全的政策,例如:

- 《中華人民共和國安全生產法》;
- 《中華人民共和國職業病防治法》;
- 《中華人民共和國消防法》;及
- 《城鎮燃氣行業防塵防毒技術規範》等。

環境、社會及管治報告

Since the widespread outbreak of the COVID-19 in early 2020, most of our business units in the PRC have implemented the prevention measures to tackle the pandemic, including without limitation establishing an pandemic control team to develop an emergency plan for pandemic preventive controls and information distribution channels; emergency procurement of anti-pandemic supplies (i.e. face masks, alcohol disinfectant, googles etc.) for distribution to employees; regularly tracking and reporting the temperature and itinerary of employees and their close family members; implementing the work from home policies; arranging work shift; organising remote conference; disinfecting regularly in the workplace; and arranging vaccination for employees, etc.

During the Reporting Period, there was no material non-compliance with applicable laws and regulations relating to occupational health and safety that could have a significant impact on the Group.

在報告期間,沒有發生對集團產生重大影響的 重大職業健康及安全違規事項。

DEVELOPMENT AND TRAINING

We believe that continuous staff training and development is essential for enabling our staff to discharge their duties and responsibilities effectively and efficiently. Our training and development programmes including without limitation on-job training, internal seminars conducted by internal and external professionals etc. Subsidies, as an incentive, are provided to staff at middle and senior levels who take external training and professional examinations.

Our Hangzhou training centre is responsible for organising various regular internal training programmes and publication of training newsletter for the Group's supporting functions while our operating business units are responsible for organizing training for front-line operation staffs. In addition to internal training programmes, employees are also encouraged to take part in seminars, workshops and conferences organised by both governmental and professional bodies.

發展及培訓

我們堅信,為了讓員工有效和高效地履行職責和責任,持續的員工培訓和發展是必要的。我們的培訓和發展項目包括但不限於工作中培訓、由內部和外部專家授課的內部講座等。我們還提供補貼鼓勵中高層管理人員參加外部培訓和專業考試。

我們的杭州培訓中心負責為集團的支援部門組織各類常規的內部培訓項目及刊發培訓通訊, 而我們的業務單位則負責為前線營運員工組織培訓。除了內部的培訓項目,我們也鼓勵員工 參與由政府和專業團體舉辦的講座、工作坊和研討會。

環境、社會及管治報告

The followings list out our major training or drill activities orgainsed by our training centre and operation sites during the Reporting Period:

下表列出在報告期間由我們的培訓中心和經營 地點組織的主要培訓或應急演練活動:

Nature of training 培訓性質	Involved staff 參與員工
China taxation updates 有關中國税務的最新資料	44
Occupational safety and health training 職業安全與健康培訓	24
Safety training 安全培訓	25
ESG training 環境、社會及管治培訓	33
Nature of drill 應急演練性質	No. of drill 應急演練次數
River terminal emergency and fire drills 內河碼頭應急及消防演習	2
CNG station fire drills 壓縮天然氣加氣站消防演習	1

Further discussion on training provided to directors and senior management, and for certain training programmes, which forms part of our risk management and internal control systems, is set out in pages 53 and 54 of the Annual Report.

有關提供予董事及高級管理人員之培訓以及若 干培訓項目(其為我們的風險管理及內部監控 系統的一部份)之進一步討論,可參閱年報第53 及54頁。

LABOUR STANDARDS

We have established policies that strictly prohibit the employment of child and forced labour, such as verification of identity. Employee's right on working hours and leave entitlement are strictly complied with relevant laws and regulations and have been promoted and communicated to all staff, especially to newly employed ones. The relevant laws and regulations include but without limitation:

- the "Labour Law of the PRC";
- the "Labour Contract Law of the PRC"; and
- the "Law of the PRC on the Protection of Minors".

勞工準則

我們制定了制度嚴格杜絕使用童工及任何強制勞工(如身份核證),並嚴格根據相關法律及法規執行有關工作時間及休假等員工權利,並告知員工,特別是新僱用的員工。相關法律及法規包括但不限於:

- 《中華人民共和國勞動法》;
- 《中華人民共和國勞動合同法》;及
- 《中華人民共和國未成年人保護法》。

環境、社會及管治報告

During the Reporting Period, there was no material non-compliance with applicable laws and regulations relating to labour standards that could have a significant impact on the Group.

在報告期間,沒有發生對集團產生重大影響的 重大違反勞工準則的事項。

SUPPLY CHAIN MANAGEMENT

We recognise that proper management of our supply chain could bring positive impact on our natural and social environment and therefore we strive to promote and communicate with our partners along the supply chains about our environmental and social practices. Policies and procedures have been established in our procurement and tendering process for our selection of capable and responsible suppliers and contractors for management of environmental and social risks of the supply chain. In accordance with the established policies and procedures, quality of materials from suppliers are strictly controlled during the process of goods acceptance. For example, Minsheng Gas has implemented and maintained the quality standards of incoming LPG and CNG through the LPG testing from laboratory of fuel storage-tank farm and obtaining certificates of CNG quality inspection from the suppliers on a regular basis, Property Business has required its food suppliers to provide certificate of quality supervision on each batch of food ingredients like inspection and guarantine certificate of meat, pesticide residue certificate of vegetable and fruit, etc.

During the Reporting Period, there were no significant incidents and irregularities relating to business ethics, environmental protection, and employment practices of our major suppliers and contractors.

供應鏈管理

在報告期間,沒有發生與我們主要供應商及承 包商的商業道德、環境保護及僱傭常規有關的 重大事故及違規事項。

環境、社會及管治報告

PRODUCT RESPONSIBILITY

We commit to offering products and services with high standards of safety, quality and reliability as well as protecting the personal data of our customers so as to maintain their trust in us.

Policies have been established in accordance with relevant laws and regulations such as:

- the "Product Quality Law of the PRC";
- the "PRC Law on the Protection of Consumer Rights and Interests"; and
- the "Regulation on the Administration of Urban Gas", etc.

Quality management teams have been set up in our operations to conduct regular inspection, quality analysis or sample checks on products and services provided. For example, our LPG distribution operation in Wuhan has been conducting sample tests of the LPG at various stages, for example, (i) before and after purchase; (ii) at its storage-tank farm; and (iii) subsequent storage and delivery to ensure the product quality. Various communication channels have also been established by the customer support team to collect information about customers' satisfaction to the services and products they provided for operation improvement. As our major businesses do not advertise or have labelling for their products and services, no policies for such activities are formulated.

In respect of Property Business, we only collect the basic personal data directly from our visitors for the purposes of our accommodation and hospitality as required by the local laws. The data is maintained in the information system at customer centre. Only those designated and authorised employees have been granted the access rights on a need-to-know basis.

During the Reporting Period, there was no material non-compliance with applicable laws and regulations relating to product responsibility that could have a significant impact on the Group.

產品責任

我們承諾提供高標準的安全、品質和可靠的產品和服務,同時保護客戶的個人資料,以保持 他們對我們的信任。

我們根據以下相關法律及法規制定政策,例如:

- 《中華人民共和國產品質量法》;
- 《中華人民共和國消費者權益保護法》;及
- 《城鎮燃氣管理條例》等。

在經營中我們建立了品質管理團隊來對產品及服務進行常規的品質檢測、品質分析及樣驗。例如,我們在武漢的液化石油氣樣品檢驗,已執行各個階段的液化石油氣樣品檢測,如於(i)採購前和採購後;(ii)在儲配庫;以及(iii)隨後的存儲和運輸,以確保產品品質。售後及高過一次,以發達之各類溝通渠道來收集客戶對服務主要所為並沒有廣告宣傳,也沒有為其產品及服務並沒有廣告宣傳,也沒有為其產品及服務並沒有廣告宣傳,也沒有為其產品及服務進行標識,因此暫未建立相關的管理程序。

於物業業務方面,我們按本地法律的規定,僅會就住宿及招待服務直接向訪客收集基本個人資料。有關數據存放在客戶中心的信息系統。 只有獲授權的指定員工在需要知悉有關資料的情況下,方可獲授權存取資料。

在報告期間,沒有發生對集團產生重大影響的 重大產品責任違規事項。

環境、社會及管治報告

ANTI-CORRUPTION

The Company believes that honesty, integrity and fair play are important assets in business of the Company. We are committed to ensuring that the Company's reputation is not tarnished by dishonesty, disloyalty or corruption. Our code of conduct (the "Code of Conduct") containing, *inter alia*, the anticorruption policy, and our whistleblowing policy help to maintain the highest ethical standards of transparency, fairness and accountability in accordance with relevant laws and regulations such as:

- the "Hong Kong Prevention of Bribery Ordinance";
- the "Law of the PRC on Anti-money Laundering";
- the "Company Law of the PRC"; and
- the "Criminal Law of the PRC", etc.

All of the Company's business dealings must be on arm's-length terms and free of any favourable treatment resulting from the personal interest of the staff. As outlined in our Code of Conduct, it is our policy that no employee in the Group shall solicit and accept advantages from suppliers, customers, competitors or any person in connection with our business; and, under no circumstance shall any employee in the Group offer any advantage, without lawful authority or reasonable excuse, to any person as an inducement or reward in connection with that person's work. Certain employees of the Group, such as senior management, are required to sign an undertaking to commit to maintain their integrity and self-discipline on their duties.

All employees are trained and encouraged to assist in tackling fraud, corruption and other malpractice, and to report any suspicions of bribery through the enquiry and complaint procedures of the Group. We have established specific channels for the employees to make confidential report on irregularities that come to their attention. We also have measures in place to ensure that no employee will ever suffer any disadvantage in the workplace as a result of reporting irregularities. The effectiveness of the procedures is reviewed and monitored by the audit committee of the Company.

反貪污

本公司堅信,誠實、公正和公平在經營中是本公司的重要資產。我們承諾確保本公司的聲譽不被欺詐、失信或貪污所玷污。我們的《行為準則》(「《行為準則》」)載有(其中包括)根據下列相關法律及法規制定的反貪污政策及舉報政策,其有助維持透明度、公平性及問責性方面的最高道德標準:

- 《香港防止賄賂條例》;
- 《中華人民共和國反洗錢法》;
- 《中華人民共和國公司法》;及
- 《中華人民共和國刑法》等。

本公司的所有業務往來必須按公平條款訂立, 且不存在因員工的個人利益所致的任何集團。正如我們的《行為準則》所載:任何集團員 工都不許從供應商、客戶、競爭對手以及為 們有業務聯繫的任何人士索取和收受利益。 們有業務聯繫的任何人士索取和收受利提供, 及在任何情形下,集團內任何員工不得提供, 何沒有合法授權或合理理由的利益給他人 何沒有合法授權朝的利誘或回報。集團若干職期間 (如高級管理層)須簽署承諾書,承諾在職期間 保持誠信自律。

我們為所有員工提供培訓,並鼓勵他們協助阻止欺詐、貪污和其他不當行為,亦鼓勵通過信訪及投訴機制向集團的聯絡人舉報任何懷疑的賄賂行為。我們為員工設有特殊途徑以保密形式舉報引起他們關注的不當行為。我們也在採取措施確保員工不會因舉報而在工作場所遭受任何不利。有關制度的有效性由本公司的審核委員會來審核和監督。

環境、社會及管治報告

During the Reporting Period, there was no material noncompliance with applicable laws and regulations relating to anticorruption that could have a significant impact on the Group. 在報告期間,沒有發生對集團產生重大影響的 重大貪污違規事項。

COMMITMENT TO COMMUNITY

The Company is strongly committed to corporate social responsibility, focusing on education and youth development by sponsoring educational exchange programs for secondary school students between Hong Kong and Nantong and other cities in the PRC for over thirteen years.

During the Reporting Period, we donated HK\$1 million and HK\$4 million to Friends of Hope Education Fund to support their educational works in the PRC and Hong Kong and COVID-19 vaccine development works by Hong Kong University respectively. We also encouraged our staffs to participate in social activities such as "Dress Casual Day", "Love Teeth Day" and "Earth Hour" organised by Hong Kong local charity organisations.

For the thirteenth consecutive years, we were awarded with the title of "Caring Company" by the Hong Kong Council of Social Service in recognition to our corporate citizenship and our ongoing effort in caring the community. Our PRC operations are committed to making contribution to the society and to enhancing the relationships with the nearby communities. For example, our Minsheng Gas had provided limited LPG/CNG filling services to support the basic needs for local transportation at Wuhan during the outbreak of COVID-19. Minsheng Gas was honoured by Wuhan Association of Enterprises with Foreign Investment to be an excellent foreign-invested enterprise for fulfilling social responsibilities.

回饋社區

本公司堅定承諾履行企業社會責任,尤其著重 教育和青少年發展方面,已贊助香港與南通及 中國其他城市的中學生進行學術交流活動超過 十三年。

在報告期間,我們分別捐贈了100萬港元及400萬港元予「希望之友教育基金」,以支持中國和香港的教育工作以及香港大學進行的2019冠狀病毒病疫苗研發工作。我們亦鼓勵員工參與由香港本地慈善機構舉辦的社區活動,如「公益金便服日」、「公益愛牙日」及「地球一小時」。

連續十三年,我們獲得了香港社會服務聯會頒發的「商界展關壞」的稱號,以表彰我們的企民責任和我們對社區關愛的持續努力。我們內地的經營單位也同樣開展當地的各項活動社會的承諾並加強與周邊發頭的聯繫。例如,於2019冠狀病毒病疫情學交通的聯繫。例如,於2019冠狀病毒病疫情學交通的聯繫。例如,於2019冠狀病毒病疫情學交通的形式,我們的民生石油為了維持武漢當地交縮領土需求而提供有限度的液化石油氣/壓縮與的天工,與外商投資企業協會授予傑出外商投資企業稱號。